

# “Soft” Surfaces

(Soft Touch, Caress)

STAINS	DETERGENT	SPONGE
Coffee	<p>1) Neutral detergent (e.g. washing-up liquid or similar)</p> <p>2) Commercial bleach (max. 10 min)</p> <p>3) Alkaline Product (e.g. PS87, SR95 by Fila, Tile Cleaner by Faber or the like)</p>	<p>Microfibre cloth or White melamine sponge</p>
Tea		
Tomato		
Vinegar		
Lemon		
Coca Cola		
Beer		
Wine		
Fruit juice		
Jam		
Nicotine		
Blood		
Grease (oil, butter)	<p>1) Neutral detergent (e.g. washing-up liquid or similar)</p> <p>2) Commercial degreaser (e.g. Chanteclair or similar)</p> <p>3) Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner / Deep Degreaser by Faber or the like)</p>	
Wax		
Hair Dye	<p>Alcohol or organic Solvent (e.g. commercial acetone or similar)</p>	<p>Microfibre cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)</p>
Glaze		
Paints		
Inks		
Felt-tip pen		
Adhesives		
	1) Rubber	
Pencil marks	<p>2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)</p>	<p>Microfibre cloth or White melamine sponge or Blue Scotch brite (non-scratch sponge)</p>
Limescale deposits	<p>1) Limescale Remover (e.g. Viakal or similar) 2) Acidic Product (e.g. Deterdek Pro by Fila, Tile Cleaner by Faber or the like)</p>	
Sucker marks	<p>Alkaline Product (e.g. PS87 by Fila, Alkaline Cleaner by Faber or the like)</p>	
Rust	<p>Anti-rust Product (e.g. No Rust or Fila PHZero by Fila or the like)</p>	
Metallic marks	<p>Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Tile Cleaner by Faber or the like)</p>	<p>Microfibre cloth or White melamine sponge</p>
Post Installation Cleaning	<p>Post installation cleaning is always under the responsibility of the installer. Should residue still remain on the surface, before proceeding as instructed: contact the installer and ask them to call in. If this is not possible, proceed as follows.</p>	
Cement residue	<p>Acidic Product (e.g. Deterdek Pro or PHZero by Fila, Cement Remover or Grout Cleaner by Faber or the like)</p>	<p>White melamine sponge or Blue Scotch brite (non-scratch sponge)</p>
Grease residue		
Silicone-based installation residue	<p>Professional Products (e.g. Zero Sil by Fila or the like)</p>	<p>Blue Scotch brite (non-scratch sponge)</p>
Epoxy-based installation residue	<p>Professional Products (e.g. CR10 by Fila, Alkaline Cleaner by Faber or the like)</p>	